

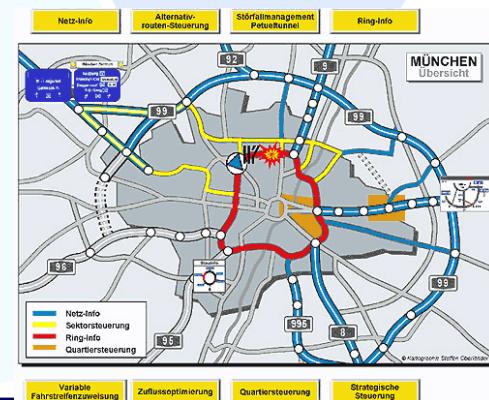
# Mensch-Maschine-Interaktion in hybriden Systemen

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FSP Ambient Intelligence  
Kaiserslautern, 10. Nov. 2006

## Introduction

- **management of complex systems**
  - if autonomous technology is part of the game
- **micro-level: changes of interaction**
- **meso level: regime change**
  - new governance mode



# Autonomous technology?



- new type of technology
- autonomous activity, interactivity (Rammert)
- hybrid systems

## Aktivitätsniveaus von Technik

1. passiv
  2. aktiv
  3. reaktiv
  4. interaktiv
  5. transaktiv
- }
- konventionelle  
Technik  
(instrumentell)
- }
- avancierte  
Technik  
(interaktiv)



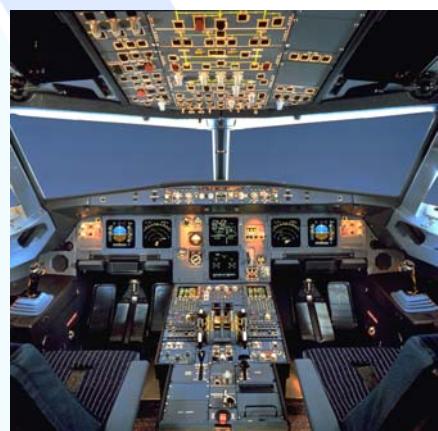
## Content

1. Introduction ✓
2. Micro level: interaction
3. Meso level: governance
4. Case study aviation
5. Conclusion: Future paths



## Micro level

- distributed agency
- re-distribution of responsibility
  - cockpit: assistance by *autonomous* technology
  - aviation/ATC: *autonomous* navigation



# Interaktions-Konstellationen

Interaktion von Menschen mit ...

	Menschen	konventioneller Technik	avancierter Technik
Berechenbarkeit	regelhaftes Verhalten	vollständig berechenbar	undurchschaubar, irregulär
Zuschreibung von Handlungsfähigkeit	ja	nein	teils/teils
Handlungstypus	a) strategisch b) kommunikativ	a) instrumentell (Konstrukteur) b) strategisch (Nutzer)	a) instrumentell (Konstrukteur) b) adaptiv (Nutzer)

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## Meso level

- new uncertainties and risks
  - do they cooperate?
  - system out of control?
  
- governance
  - management of complex systems
  - new modes of control?



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## Paradigm-shift(s) in governance theory

1. Hierarchical, centralized control (1950/60s)
  
2. decentralized self-organization (1980/90s)
  
3. Re-centralization?  
(central control of decentralized systems)

source: Rochlin 1998



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Hybride Systeme

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## Case study aviation

1920/30s: loosely coupled, manually operated, local autonomy

1940s-60s: international standardisation

1960/70s: centralisation, increasing complexity (ATC)

1980s-2000: semi-automated system, decentralisation (TCAS)

2000s: global ATC system (Free-flight)

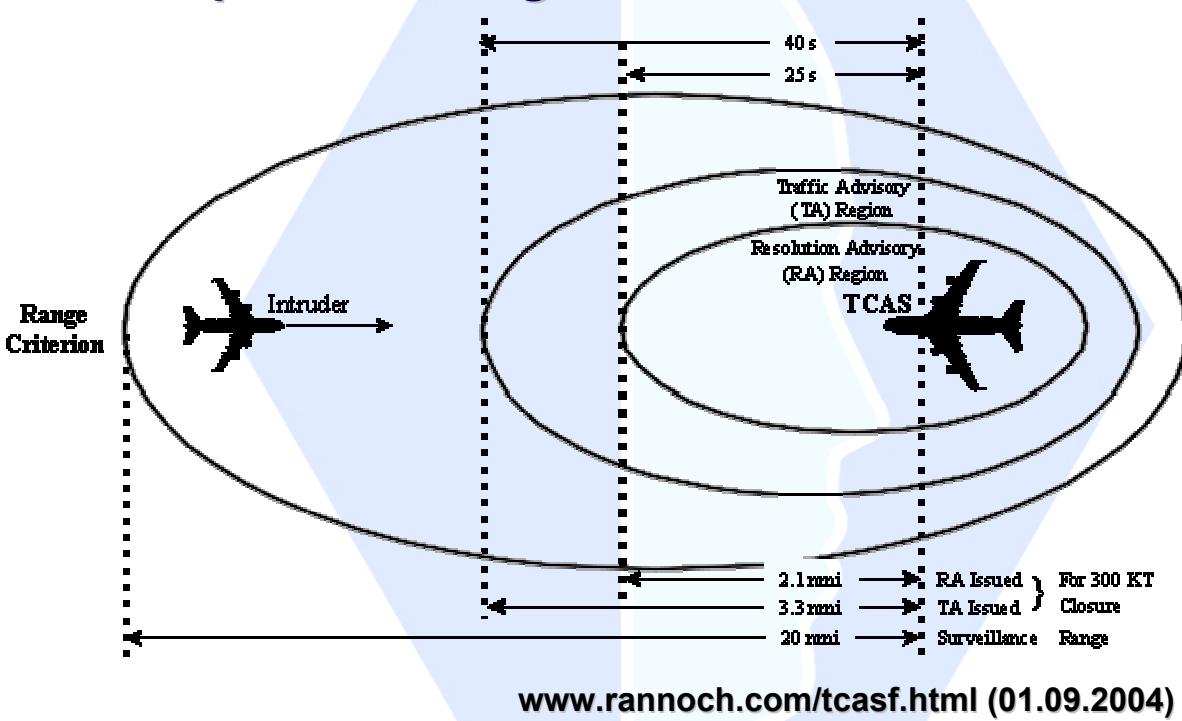
source: Deutzen 2003 (modified)

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## TCAS – operational logic

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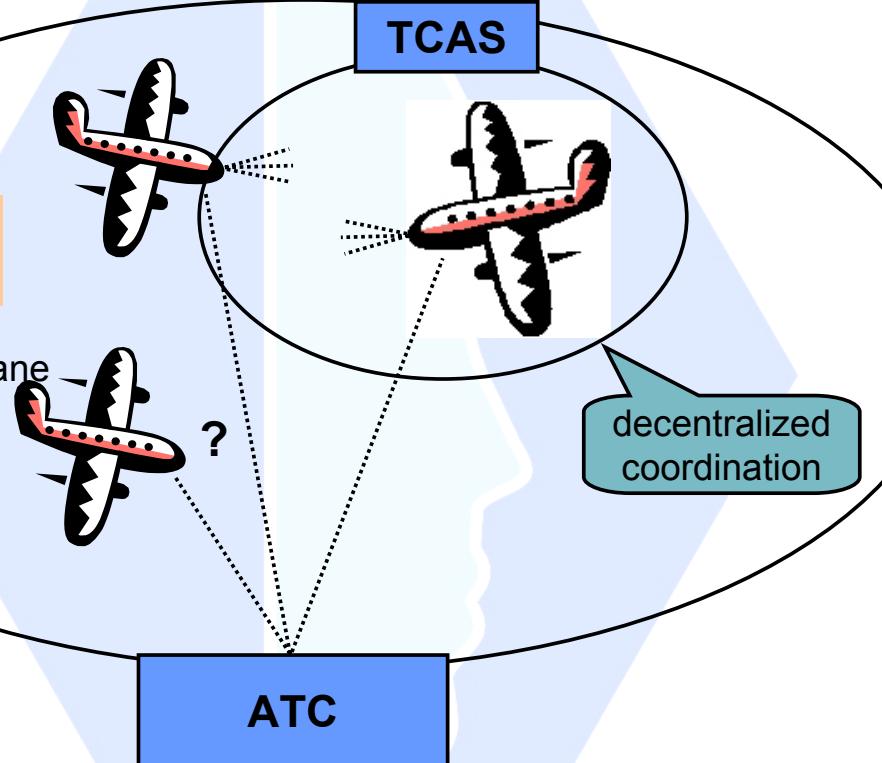
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## ATC or TCAS?

U.S. SOPs  
Russian SOPs

- U.S. freight plane
- small plane
- military plane



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# Midair collision in Brazil Sept. 29, 2006

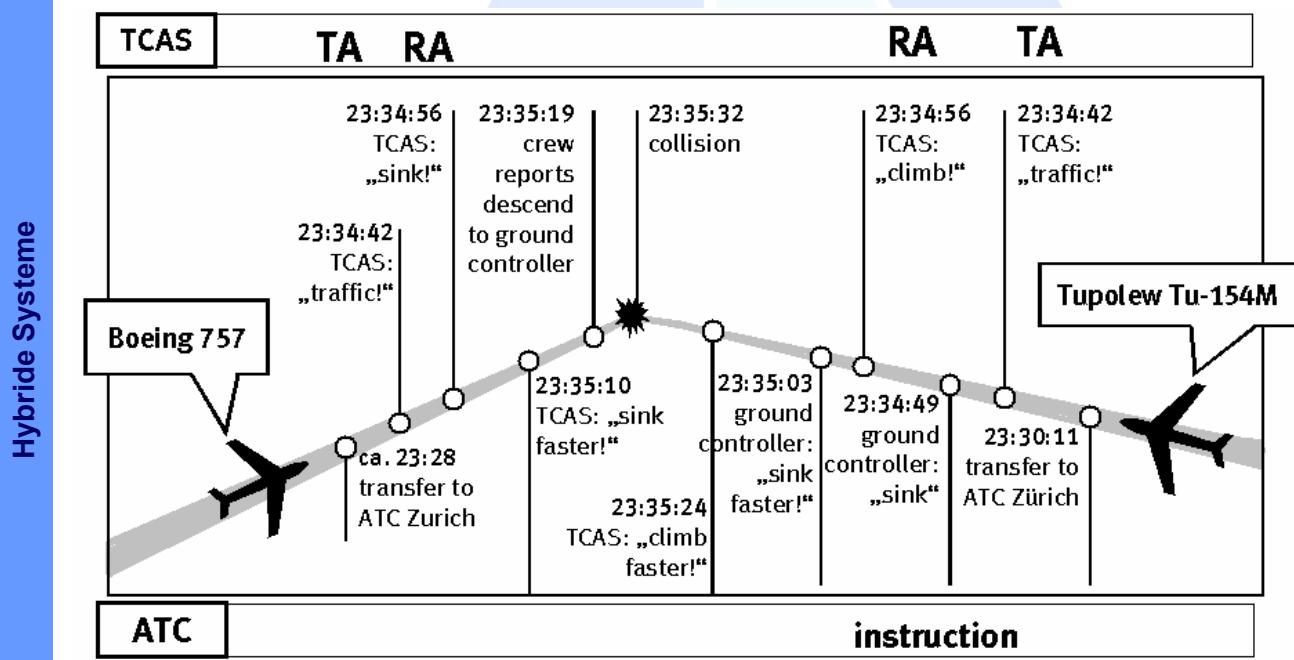


source: [www.faz.net](http://www.faz.net)

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## The Mid-Air Collision at Ueberlingen in 2002



FAZ 20.07.2002: 7

## The Mid-Air Collision at Ueberlingen in 2002

- **pitfalls of automation**
- **organizational failure**
- **insufficient training**
- **divergent safety cultures**
- **unresolvable conflict**



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## Conclusion

- **regime change**
  - deconstruction of the old regime
  - construction of a new regime
- **transition period**
- **different options**

Habsheim 1988



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## Governance mode (1)

### Decentralized self-coordination

- local optimization
- decentralized negotiations

### Risks

- emergent effects
- guarantee of safety?



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## Governance mode (2)

### Central control

- global optimization
- top-down, loss of autonomy

### Risks

- totalitarian control
- loss of learning capabilities?



autobahn.NRW Hochrechnung für Bundesautobahnen  
Donnerstag, 12.01.2006, 12:19 h  
Prognosegenauigkeit: 91%  
aktueller Prognoseteil Prognoseteil 60 min  
Verkehrslage: 30 min  
Fahrzeuggenossen  
○ Festeinschlagmodus  
○ Besteuerung  
Verkehrsarten:  
■ frei  
■ dicht  
■ zufrieden  
■ gestaut  
Blaufläche mit geringer Steuerlast  
Rote Fläche mit hoher Steuerlast  
Anschlussstelle Sperrung der Autobahn (Teil-)Sperre der Anschlussstelle  
Informationen Impressum englisch version Version 3.0

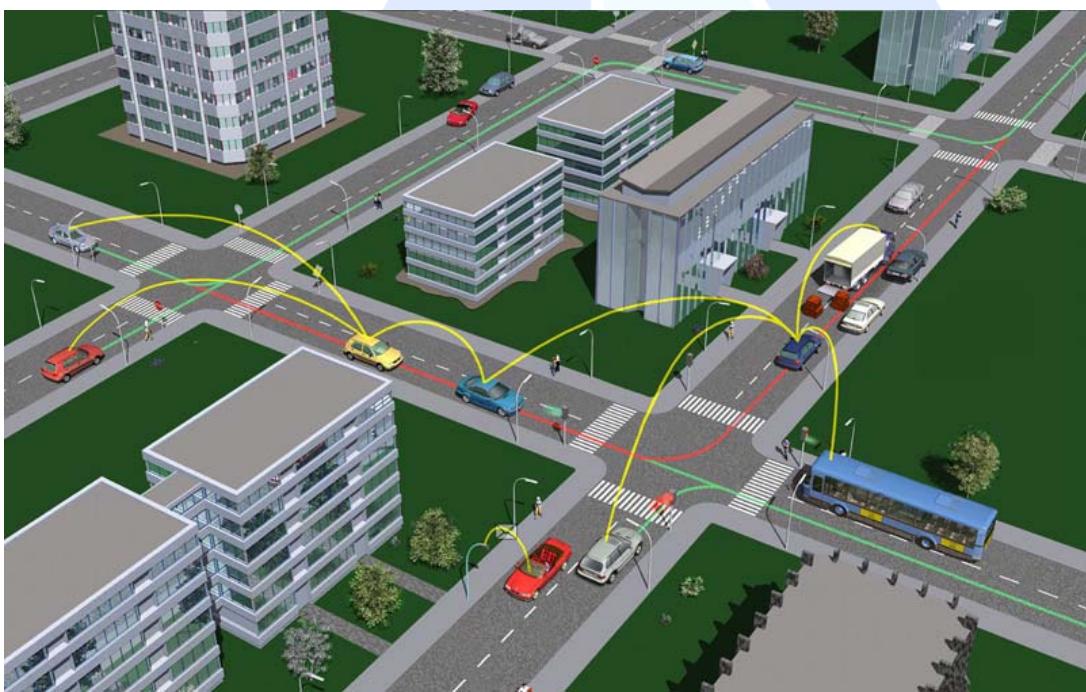
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## eSafety report of the EU Commission (2005)

- new technologies:
  - ESP
  - systems with Intelligent Speed Adaptation (ISA)  
..., which work in a **forcing and intervening** manner and could reduce the number of accidents by 35% (item 39)
    - 10 000 accidents per year
  - alcolocks
  - eCall (emergency call); mandatory for new vehicles from 2009

## Car2Car Communication

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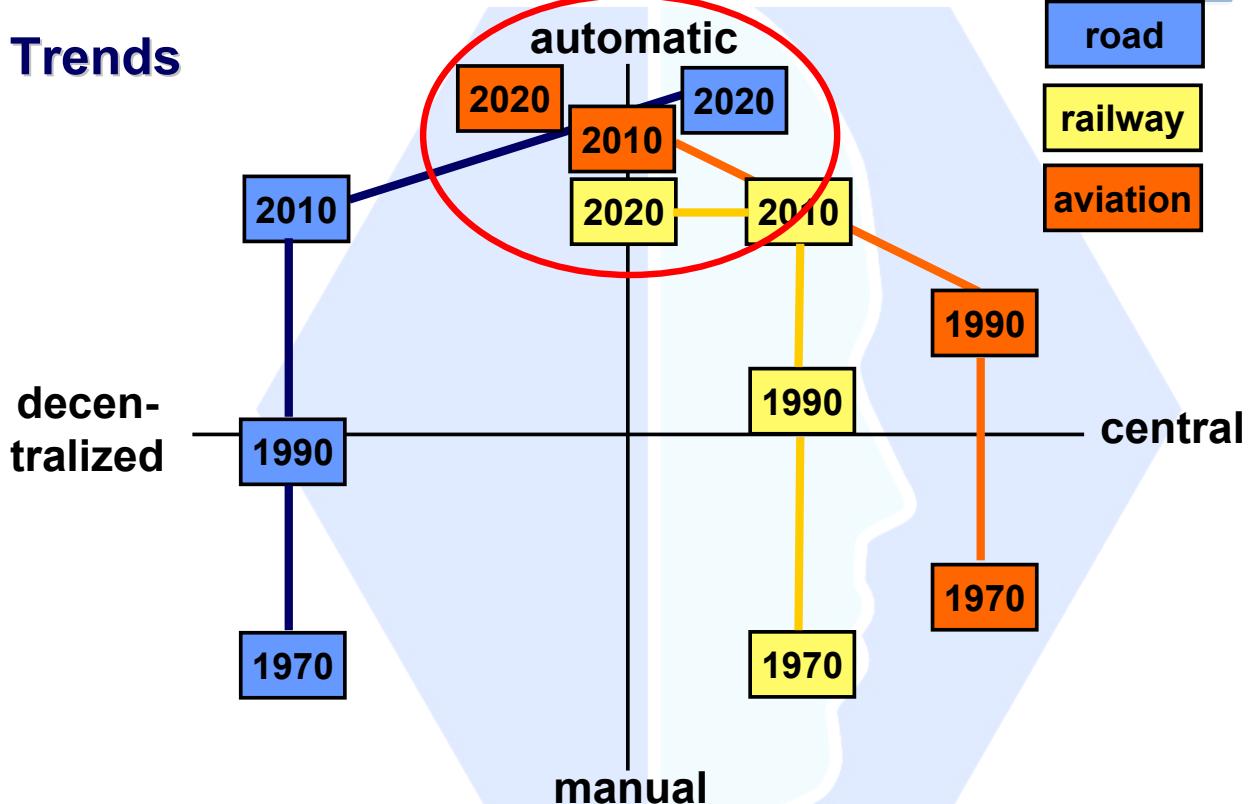
<http://www.car-2-car.org/index.php?id=131>

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## Trends



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**Thanks for your attention!**